

FIG. 1

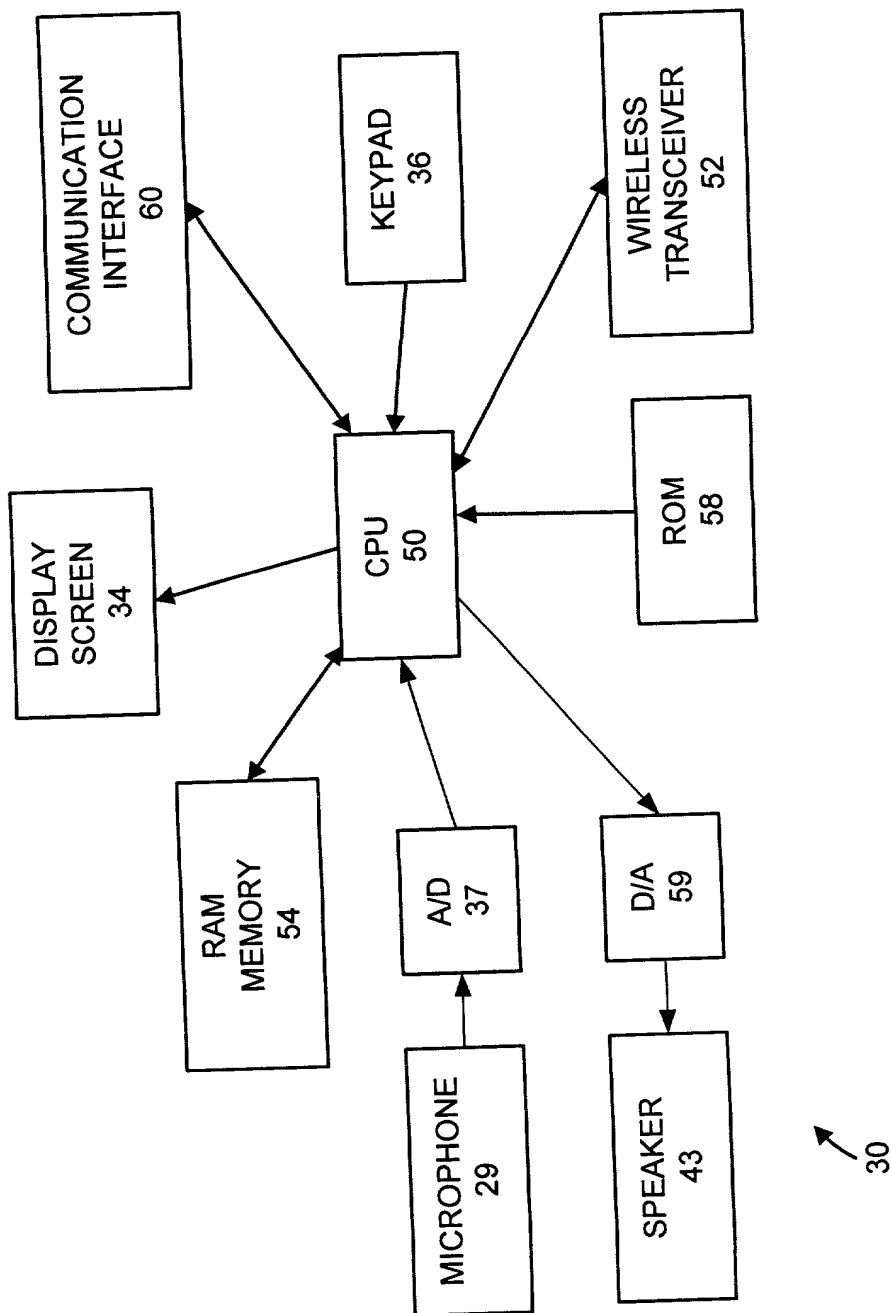
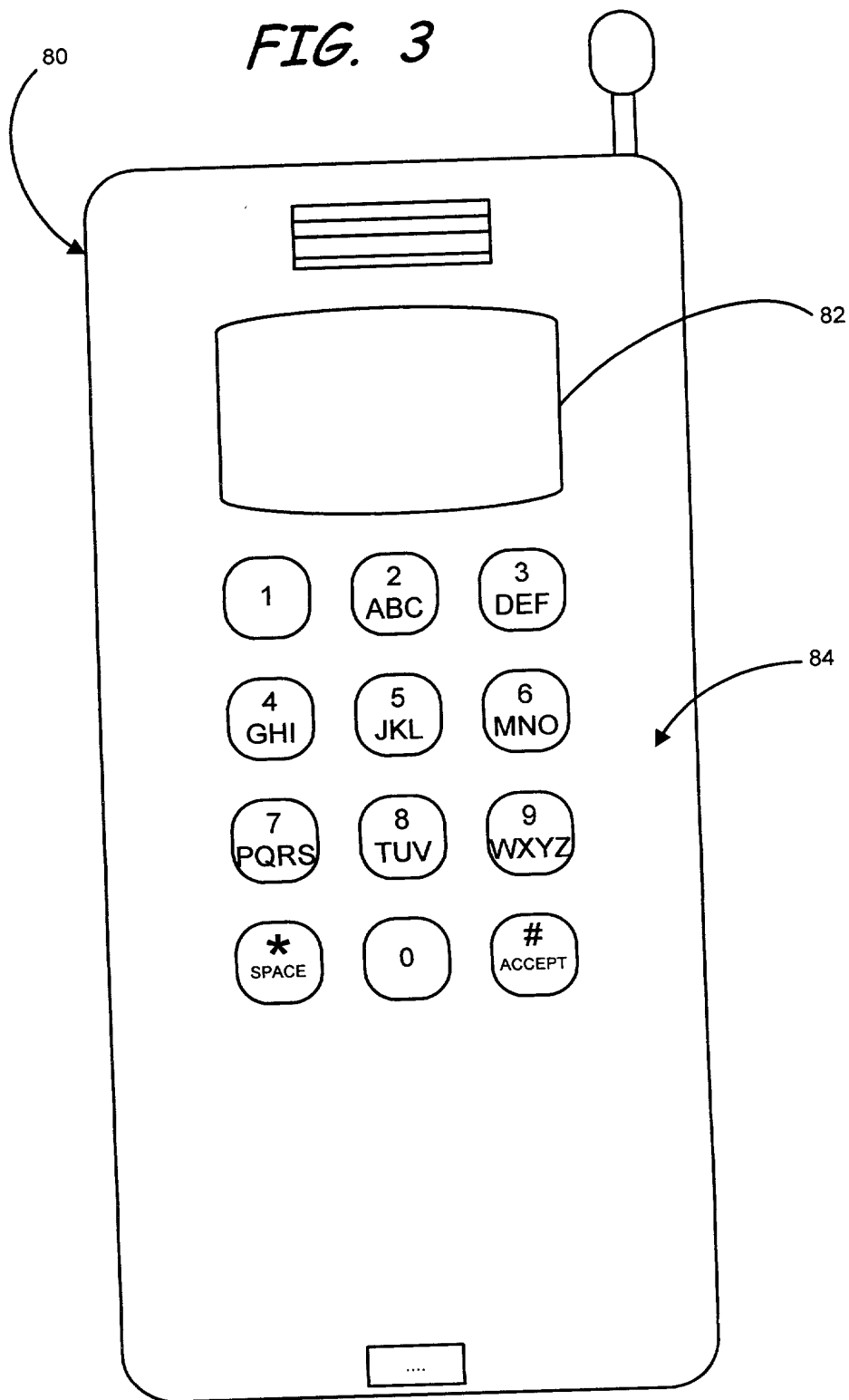


FIG.2

FIG. 3



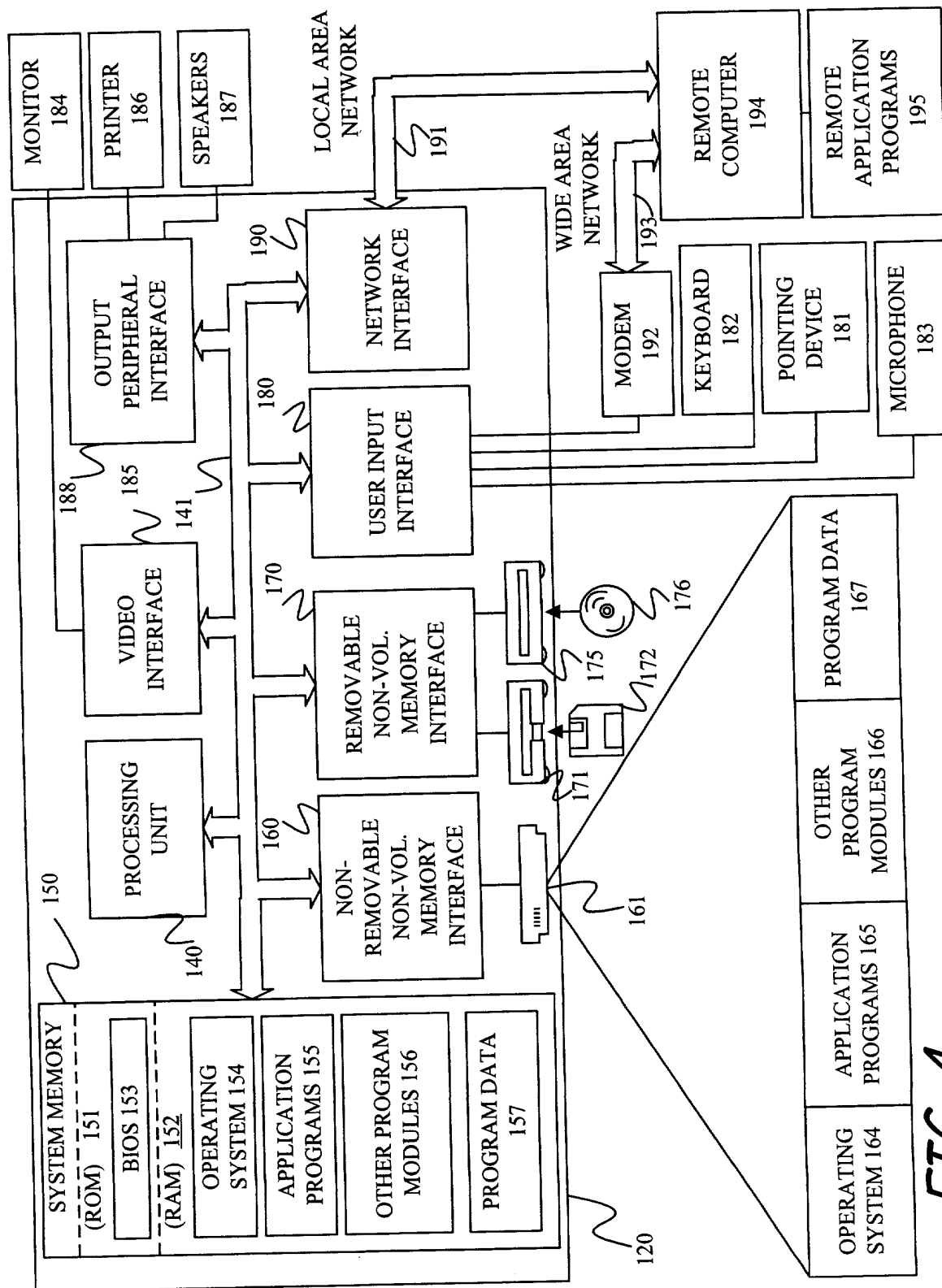
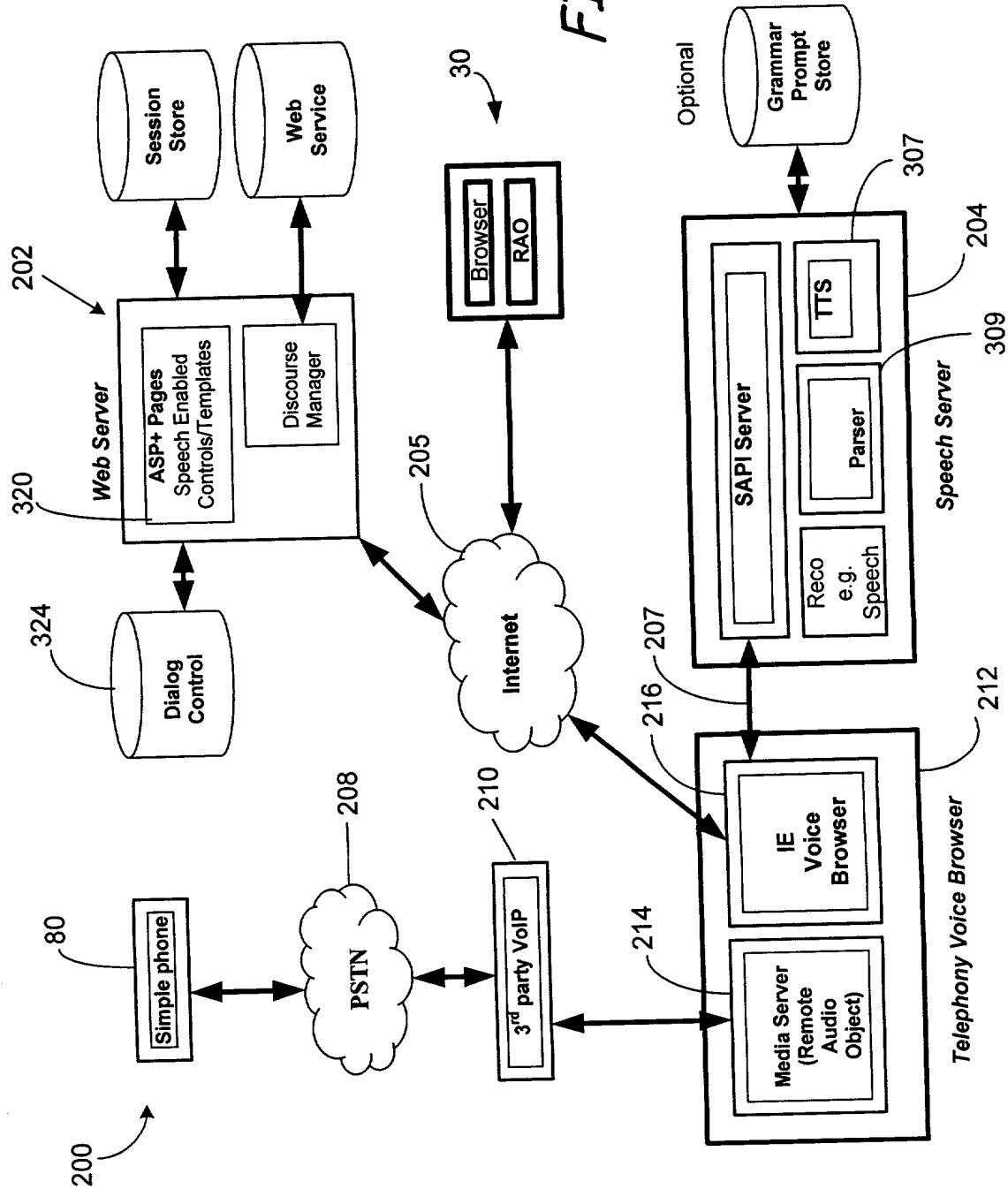


FIG. 4

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270 <html>

<form id="get\_card\_info" method="post" action="http://payment.asp">

<select name="card\_type" onClick="talk(g\_card\_types)">

<option value="amex">American Express</option>

<option value="visa">Visa</option>

<option value="ms">MasterCard</option>

</select>

<reco id="g\_card\_types" onReco = "handle()" >

< grammar src = ". / gram # card\_types " />

</reco >

<input type="text" name="card\_num" width="30"

onClick="talk(g\_card\_num)" />

<reco id=" g\_card\_num " onReco = "handle()" >

< grammar src = " . / gram # digits " />

</reco >

<input type="text" name="expiry\_date"

onClick="talk(g\_expiry\_date)" />

<reco id="g\_expiry\_date " >

< grammar src = " . / gram # dates " />

</reco >

<input type="submit" value="Submit" onClick="verify()" />

</form>

<script><![CDATA[

function talk(gobj) {

gobj.activate();

}

function handle() {

if (get\_card\_info.card\_num != null) {

if (get\_card\_info.card\_type.value == "amex") {

if (get\_card\_info.card\_num.length != 15)

alert ("amex should have 15 digits");

} else

if (get\_card\_info.card\_num.length != 16)

alert ("visa and master should have 16 digits");

}

}

function verify() {

var flag = window.confirm("submit the credit card

info?");

if (flag) {

get\_card\_info.submit();

}

}

]]>

</script>

</html>

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290

FIG. 8



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```

< body >
  < form id = " get_card_info " method = " post " action = " http://payment.asp "
    onActivate = " welcom() ">
    < prompt id = " p_welcome "> We now need your credit card </ prompt >
    < prompt id = " p_mumble "> I didn't understand you </ prompt >
    < prompt id = " p_card_type " bargeln = " true "> What credit card would you
300 use? </ prompt >
    < prompt id = " p_card_num " bargeln = " true "> Please say the number" </ prompt >
    < prompt id = " p_expiry_date " bargeln = " true "> What is the expiration
    date? </ prompt >
303 < prompt id = " p_content ">
    I have your < value select = " card_type " /> < value select = " card_num " />
    with expiration date
    < value select = " expiry_date " />
    </ prompt >
    < prompt id = " p_confirm "> Is this correct? </ prompt >
    < reco id = " g_card_types " onNoReco = " mumble(this, 2) " >
    onReco = " _handle(this, card_type) " />
    < grammar src = " ./gram#card_types "
    </ reco >
    < reco id = " g_card_num " onNoReco = " mumble(this, 1) " >
    onReco = " _handle(this, card_num) " />
    < grammar src = " ./gram#digits " />
    </ reco >
305 < reco id = " g_expiry_date " onNoReco = " mumble(this, 1) " >
    onReco = " _handle(this, expiry_date) " audio = " rao " />
    < grammar src = " ./gram#dates " />
    </ reco >
    < reco id = " confirmation " onReco = " confirmed(this) " />
    < grammar src = " ./gram#yesno " />
    </ reco >
    < select name = " card_type ">
    < option value = " amex "> American Express </ option >
    < option value = " visa "> Visa </ option >
    < option value = " ms "> MasterCard </ option >
    </ select >
    < input type = " text " name = " card_num " width = " 30 " />
    < input type = " text " name = " expiry_date " />
    < input type = " submit " value = " Submit " />
  </ form >
  < script > <![CDATA[
    function welcome() {
      p_welcome.active();
      repeat = 0;
      checkFilled();
    }
    function mumble(gobj, maxprompts) {
      gobj.deactivate();
      p_mumble.active();
      checkFilled();
    }
  ]>
302

```

TO FIG. 9B

FIG. 9A

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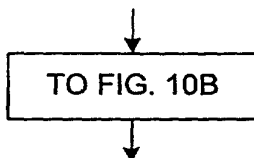
```
function _handle() {
  handle();
  checkFilled();
}
function checkFilled() {
  if (card_type.value == "") {
    p_card_type.activate();
    g_card_types.activate(); return;
  }
  if (card_num.value == "") {
    p_card_num.activate(); g_card_num.activate(); return;
  }
  if (expiry_date.value == "") {
    p_expiry_data.activate(); g_expiry_date.activate(); return;
  }
  p_content.activate();
  p_confirm.activate();
  confirmation.activate();
}

function confirmed(gobj) {
  if (gobj.recogRes.text == "yes")
    get_card_info.submit();
}
//
// user codes start here
function handle() {
  if (get_card_info.card_type == "amex") {
    if (get_card_info.card_num.length != 15) {
      prompt.speak("amex should have 15 digits");
      get_card_info.card_num = "";
    }
  } else
    if (get_card_info.card_num.length != 16) {
      prompt.speak("visa and master should have 16 digits");
      get_card_info.card_num = "";
    }
  }
}
</script>
</body>
```

FIG. 9B

Category	No	Low	High	Very High
No	100	100	100	100
Low	0	0	0	0
High	0	0	0	0
Very High	0	0	0	0

**FIG. 10A**



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```
function checkFilled() {
  if (card_type.value == "") {
    p_card_type.activate(); do_field.activate(); return;
  }
  if (card_num.value == "") {
    p_card_num.activate(); do_field.activate(); return;
  }
  if (expiry_date.value == "") {
    p_expiry_data.activate(); do_field.activate(); return;
  }
  p_content.activate();
  p_confirm.activate();
  confirmation.activate();
}
function confirmed(gobj) {
  if (gobj.recogRes.text == "yes")
    get_card_info.submit(gensml());
}
//
// user codes start here
//
function handle() {
  if (field == get_card_info.card_num) {
    if (get_card_info.card_num.length != 15) {
      prompt.speak ("amex should have 15 digits");
      get_card_info.card_num = "";
    }
  } else
    if (get_card_info.card_num.length != 16) {
      prompt.speak ("visa should have 15 digits");
      get_card_info.card_num = "";
    }
  }
}
function gensml() {
  str = '<sm1><credit_card type="';
  str += card_type.value; str += '";<number>';
  str += card_number.value; str += '</number><expire>';
  str += expiry_date.value; str +=
'</expire></credit_card></sm1>';
  return str;
}
}}>
</script>
</body>
```

*FIG. 10B*

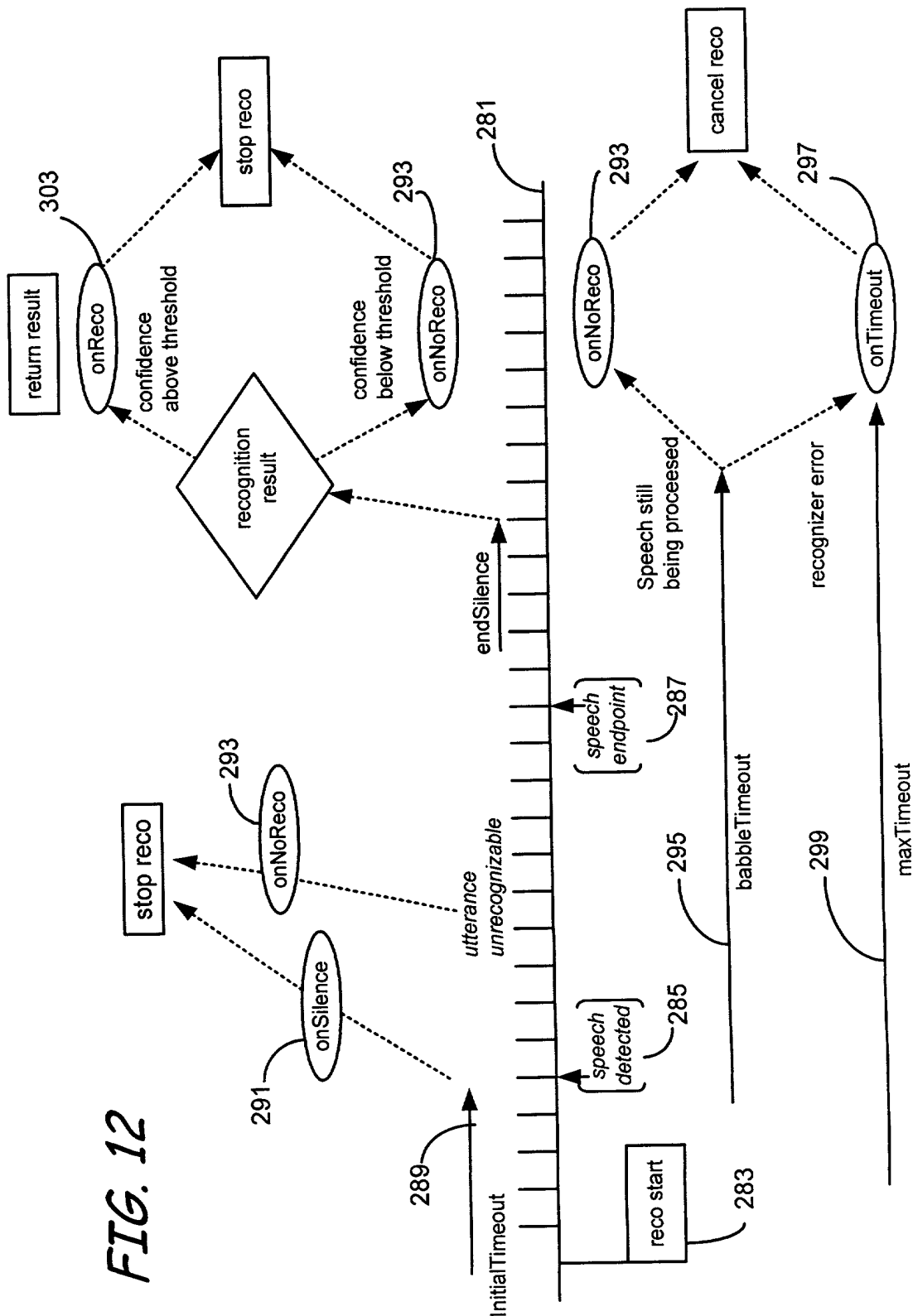
SAMPLE ASP+ PAGE

```
<% Page language="Jscript" AutoEventWireup="false" Inherits="Credit.Transaction" %>
<html><head>
<!-- ASPX page for both voice-only & multimodal credit card example -->
<script>
function handle() {
    if (field == get_card_info.card_num) {
        if (get_card_info.card_num.length != 15) {
            prompt.speak ("amex should have 15 digits");
            get_card_info.card_num = "";
        }
    } else
        if (get_card_info.card_num.length != 16) {
            prompt.speak ("visa should have 15 digits");
            get_card_info.card_num = "";
        }
    }
}

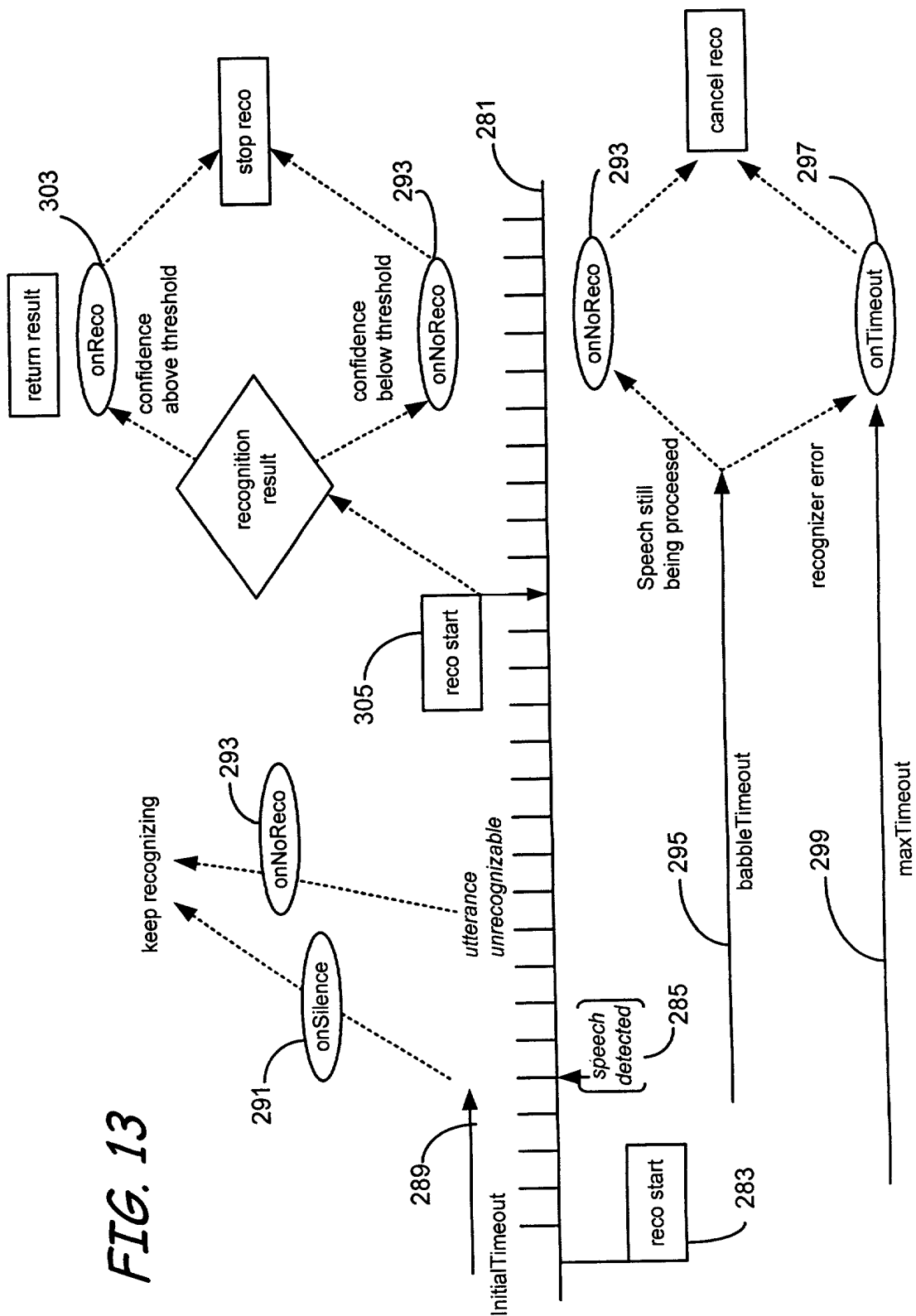
function gensml() {
    str = '<sml><credit_card><card_type>';
    str += card_type.value; str += '</card_type><number>';
    str += card_number.value; str += '</number><expire>';
    str += expiry_date.value; str += '</expire></credit_card></sml>';
    return str;
}
</script>
<script runat="server">
function Page_Load (obj, args) {
    if (PostBack) {
        validator = new System.Speech.SMLValidator("./CreditSDL.xml");
        dsml = validator.Evaluate(args);
        Navigate(ChoosePage(dsml));
    } else {
        // initialize fields with args
    }
}
</script>
</head>
<body>
<speech:form id="get_card_info" style="system_initiative"
    prompt="./prompt/getPayment" onsubmit="gensml()">
    <speech:choice name="card_type" prompt="What credit card would you use?"
        grammar="./gram#card_types" onPhraseFinish="handle()"
        <option>American Express</option>
        <option>Visa</option>
        <option>Mastercard </option>
    </speech:choice>
    <speech:textbox name="card_number" prompt="Please say the number"
        grammar="./gram#digits" onPhraseFinish="handle()">
    <speech:textbox name="expiry_date" prompt="What is the expiration date? "
        grammar="./gram#dates" onPhraseFinish="handle()" />
</speech:form>
</body>
</html>
```

**FIG. 11**

FIG. 12



**FIG. 13**



**FIG. 14**

